

**GOVERNMENT OF ASSAM  
OFFICE OF THE DEPUTY COMMISSIONER :: SONITPUR :: TEZPUR  
(PERSONNEL BRANCH)**

No.SPE.26/2022/ 815

Dated. 12/10/2022

To,

- 1) Inspector of Schools, Sonitpur, Tezpur.
- 2) District Elementary Education Officer, Sonitpur.

**Sub:-** Reg. "Kritagyata" portal.

**Ref:-** Govt. Order No.ECF No.226848 dated.19/09/2022(Copy enclosed).

Sir/Madam,

With reference to the subject cited above, I am to enclose herewith copy of Govt. order under reference received from Secretary to the Govt. of Assam, Administrative Reforms, Training, Pension & Public Grievances Department, Dispur, Guwahati-6, regarding "Kritagyata" portal and intimation that for the purpose of processing of all pension cases under Government of Assam, the system of sending Service Book physically to Director of Pension, Assam, should be dispensed with except under some unavoidable circumstances etc. which is self explanatory.

This is for your information & to take necessary action, accordingly.

Yours faithfully,

Enclosed:-As stated above.

Additional Deputy Commissioner(P)  
Sonitpur, Tezpur

Memo No.SPE.26/2022/ 815-A

Dated. 12/10/2022

Copy to :-

- 1). Smti Dyotiva Borah, Additional Deputy Commissioner, Sonitpur, Tezpur cum Nodal Officer "Kritagyata" in Sonitpur district for kind information. (aforementioned Govt. order. Copy enclosed) .
- 2) DIO, NIC, Sonitpur, Tezpur for kind information & uploading in District website. (aforementioned Govt. order. Copy enclosed)
- 2) P.A to DC, Sonitpur, Tezpur for kind appraisal of the Deputy Commissioner Sonitpur, Tezpur.

Additional Deputy Commissioner(P)  
Sonitpur, Tezpur

GOVERNMENT OF ASSAM  
ADMINISTRATIVE REFORMS, TRAINING, PENSION & PUBLIC GRIEVANCES  
DEPARTMENT DISPUR::::GUWAHATI:::6

ECF No. 226848

Dated 19-Sep-2022

ORDER

Consequent upon the decision taken in the meeting on on 26.06.2021 chaired by the Hon'ble Chief Minister, the system of sending Service Book physically should be dispensed with and the Service Book should be recorded at the level of IS/DEEO. The pension cases of all subordinate offices, along with their own cases<sup>2</sup>, to be scanned and sent to Director of Pension, Assam or the Accountant General, Assam for taking further action for processing the same.

Further, in order to ease hardship of pensioners, Administrative Reforms, Training, Pension & Public Grievances Department has already set up 27 (Twenty Seven) Pension Sewa Kendras across the State of Assam.

Therefore, Director of Pension, Assam/ Accountant General, Assam is hereby authorized to issue PPO based on the scanned copy of the Service Books, available through the **Kritagyata portal** under the credentials of issuing authority, i.e. Director of Pension, Assam or Accountant General, Assam. Henceforth, dispatch of Service Book physically to the Director of Pension, Assam is discontinued with immediate effect except under some unavoidable cases.

The features and uploading of Pay fixation sheet against each Service Book of Provincialized School & PRI employees is also available in the portal. Hence AMTRON will upload the same in the portal for further necessary action by Director of Pension, Assam.

Signed by Shantanu P  
Gotmare  
Date: 19-09-2022 22:42:42  
Commissioner & Secretary to the Govt. of Assam,

ARTPPG Department

Copy to :-

1. The Principal Secretary to Hon'ble CM, Assam, Dispur for information.
2. The Principal Accountant General (A&E), Assam, Maidamgaon, Beltola, Guwahati-29.
3. Smti. Suchitra Pyarelal, Deputy Director General, NIC, Assam.
4. The Managing Director, AMTRON, Industrial Estate, Bamunimaidam, Guwahati-21
5. The Secretary to the Govt. of Assam, Department of School Education, Dispur.
6. The Secretary to the Govt. of Assam, Higher Education Department, Dispur.
7. All Deputy Commissioner, Assam.
8. The Director of Elementary Education, Assam, Kahilipara, Guwahati-19.